

A chance to win one year of transport

Our satisfaction survey ends on April 22. Only a few days remain to fill it in. Hurry! Now is the time to share your opinion regarding our services and help us offer you the best service. We are going to draw one year of free transport among participants. Best of luck!

To fill in the survey, go to stl.laval.qc.ca/1year



Our STL Quality Commitment at Year 1

April 3 marked the first anniversary of our STL Quality Commitment, a unique program in all of Canada, which guarantees punctuality, courtesy, accurate and relevant information, safety and comfort, and reliable and clean equipment. If this is not complied with, tell us. We may be able to compensate you.

Details: stl.laval.qc.ca/stlqualitycommitment



Behind the Network

10 supervisors work at the Operations Centre; a state-of-the-art high-tech centre which lists real time traffic conditions in Laval. The supervisors are up to speed on the state of the road network and propose solutions to driver in order to adapt the service. Your trips are simple and effective thanks to them.



Scoring a win for accessibility

People with reduced mobility can use the regular network thanks to our access ramp-equipped buses. Try one of our 8 accessible routes now: 20, 24, 39, 43, 48, 60, 63 and 73.



Rack'em up!

Every year, from **May 1 to October 31**, we install a bicycle rack on all our buses to make traveling with your bike easier.

Avoid bad weather or simply extend your trip by boarding one of our buses.

