

# Out of the ordinary news

## We work hard every day to deliver service that meets your expectations

But in the event that we should fail to deliver, the STL Quality Commitment Program entitles you to ask to be compensated.

We've reached new milestones in 2019:

- A 90% on-time rate
- A score of 8/10 for courtesy displayed by our drivers and agents

[STLaval.ca/en/stl-quality-commitment](http://STLaval.ca/en/stl-quality-commitment)



### You use buses 144, 151, 313 and 902?

The on- and off-boarding platforms at the Côte-Vertu metro station will be relocated as of January 4.

To learn more, visit [STLaval.ca](http://STLaval.ca) and go to the News section.

### Users of the exo6 Deux-Montagnes line

Effective January 2020, users of the exo6 Deux-Montagnes line will be entitled to a fare reduction to offset REM (Réseau express métropolitain) construction work.

Go to the [exo.quebec](http://exo.quebec) website to enroll for the fare reduction that applies to your situation.

## Laval residents 65 or up ride for free

Ride for free on all the entire STL network with the HORIZON 65+ pass.

To get your pass, simply visit one of the two metropolitan ticket offices, either at the Cartier or Montmorency terminal, and bring:

- photo ID with proof of age
- proof of residence
- \$15

[STLaval.ca/en/seniors-zone](http://STLaval.ca/en/seniors-zone)

### OUR TEAM

## Want to make a difference in moving forward?

Perfect timing, we're currently hiring. Drivers, office staff, maintenance workers, engineers, IT professionals, etc.

Join us, and together, we'll make public transit out of the ordinary.

Apply at [STLaval.ca/careers](http://STLaval.ca/careers)